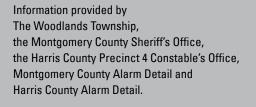
## how can you prevent false alarms?

- Notice any irregular conditions with your security system and report them to your security company. A service call now may prevent an unnecessary dispatch later.
- Check that all protected doors and windows are locked before you turn your system on.
   They could accidentally blow open and cause a false alarm.
- Check that nothing is blocking motion sensors.
  Dogs and cats roaming in the house, or balloons and decorations moving with air currents may activate the detectors.
- Turn off the security system as soon as you enter, and leave the premises quickly when you turn your system on. If you need more time to exit or enter, ask your security company to adjust the entry/exit delay of your alarm system.

- Know how to use your keypad properly. If you make a mistake entering your code, some keypads require you to wait 3 - 5 seconds before trying to enter it again, or it may send a silent alarm signal.
- Tell your security company if there are any changes in your emergency contact list.
   Changes would include new phone numbers, password, or new people to be added.
- Test your security system every month. Be sure to call your security monitoring company first, so there isn't any confusion about dispatching emergency response!
- Everyone who has a key to your premises must know how to operate the security system.
   This includes the real estate agent, maids, babysitters, relatives, and any key holders.
- Tell your security company if you are doing any remodeling. Dust and paint fumes may also affect the alarm equipment.
- Be sure to receive information on the use of your system as it is being installed. Make sure you understand all of its functions, including silent alarms, panic alarms and back-up batteries.







2801 Technology Forest Boulevard The Woodlands, TX 77381 281-210-3800



If you own an alarm system, you are required to complete an application and submit it for a permit. There is a \$35 new permit fee and a \$10 annual renewal fee. Permit fees are not required for government offices and residential permit holders who are at least 65 years of age; permit is required.

All alarms, monitored or not, must have a permit. Permit applications are available at these locations:

- Online at www.hcso.hctx.net, click Alarm Permit
- The Woodlands Township, 2801 Technology Forest Boulevard, The Woodlands, TX 77381
- Harris County Alarm Detail, 9418 Jensen Drive, Suite A, Houston, TX 77093

Harris County residents are allowed five false alarms per calendar year. After the fifth false alarm, the homeowner will be billed \$75 per false alarm.

For more information about the Harris County alarm ordinance, please call 713-755-4600.

Notify your alarm company to call 281-376-3472 if your alarm goes off.

## montgomery county alarm ordinance

If you own an alarm system, you are required to complete an application and submit it for a permit. No initial fees are required, however, there is a \$5 annual renewal fee. Certified non-profit organizations receive a 50 percent discount.

All alarms, monitored or not, must have a permit. Permit applications are available at these locations:

- Online at www.mctx.org, click Apply for Permit, then Alarm Permits
- The Woodlands Township, 2801 Technology Forest Boulevard, The Woodlands, TX 77381
- Montgomery County Alarm Detail, 501 N. Thompson, Suite 100, Conroe, TX 77301

Montgomery County residents are allowed five false alarms per calendar year. After the fifth false alarm, the homeowner will be billed \$105 per false alarm. Governmental agencies are exempt from the five false alarms and the fine, but must have a permit and renew the permit every year.

Failure to pay these fees within the designated time may result in a class C misdemeanor.

For more information about the Montgomery County alarm ordinance, please call 936-539-7836.

Notify your alarm company to call 936-442-7797 if your alarm goes off.

## our community goal

To eliminate false alarms so police agencies can provide better assistance to residents for true emergencies.

